

General Terms and Conditions of Sale

Preamble

All supplies are governed by these General Terms and Conditions of Sale. Any different clauses proposed by the customer or intermediaries shall be valid only if expressly confirmed in writing by Samic S.R.L.
The submission of an order implies full acceptance of these conditions.

1. Orders and Acceptance

Orders must clearly specify the type and designation of the requested product.
An order shall be deemed valid only upon written confirmation by Samic S.R.L.

2. Prices

The indicated prices:

- ☐ do not include VAT
- ☐ refer exclusively to what is described in the offer
- ☐ are understood as "ex works," unless otherwise agreed

Any element not explicitly indicated is excluded from the price.

3. Delivery Times

Delivery terms, although complied with as far as possible, are indicative and not binding. Samic S.R.L. declines any responsibility for delays and reserves the right to modify delivery terms or cancel the contract without any obligation for compensation in the following cases:

- ☐ Force majeure (strikes, fires, wars, natural disasters, power outages, supply issues, etc.)
- ☐ Delays or errors by the customer in providing necessary information
- ☐ Failure to comply with payment terms
- ☐ Changes to the order after confirmation

Delivery is deemed completed when the goods are made available to the customer or handed over to the carrier.

4. Shipping and Claims

Shipment is always at the customer's risk, even if agreed "carriage paid."

Any claims must be handled as follows:

- ☐ **Apparent defects:** reported immediately upon delivery, with written reservation on the delivery document
- ☐ **Hidden defects:** notified in writing within 8 days of receipt

In any case, claims do not entitle the customer to suspend payments.

Unless otherwise specified, the choice of carrier is at the discretion of Samic S.R.L.

5. Documentation

The supply includes the manufacturer's standard documentation. Any additional requests must be agreed upon at the time of order. All technical documentation (including drawings and software):

- ☐ remains the property of Samic S.R.L.
- ☐ may only be used for internal operational purposes
- ☐ may not be copied or shared without authorization

6. Payments

In case of delayed payments, default interest will be applied at the official rate increased by 3 percentage points.

No deductions or modifications to the amounts due are permitted without written agreement (e.g., discounts, claims, etc.).

7. Warranty

Products are guaranteed for 12 months from delivery against defects in materials, workmanship, or design.

The warranty excludes damages resulting from:

- ☐ improper operation, misuse, or inadequate maintenance
- ☐ chemical or atmospheric agents
- ☐ non-compliant operating conditions
- ☐ normal wear and tear or damage not attributable to manufacturing defects

In the event of a defect:

- ☐ the warranty exclusively provides for repair or replacement of defective parts
- ☐ the product must be sent to the company's warehouse in Ossona for inspection and repair
- ☐ the material will subsequently be returned to the customer carriage forward

The warranty:

- ☐ does not cover transport, disassembly, travel, or on-site service costs
- ☐ is not extended following any intervention
- ☐ does not cover indirect damages (e.g., loss of profit, damage to persons or equipment)
- ☐ does not extend the standard warranty period indicated above

Compliance with specific technical requirements is guaranteed only if formally agreed in writing.



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Jurisdiction

For any dispute, the Court of Milan shall have exclusive jurisdiction.



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